



**The National Association of Senior Move Managers**

certifies  
that

**Christine Smart**

has participated in the educational activity titled

**NASMM 2016 Annual Conference & Expo**

at

**La Cantera Hill Country Resort  
San Antonio, TX**

on

**February 25 – February 28, 2016**

and has earned **17.75** hours of credit

The National Association of Senior Move Managers designates this educational activity for a maximum of **12.25** hours of credit. (An additional **6.50** credit hours are available for participants in the optional Thursday, February 25, 2016 full-day Pre-Conference Workshop). Participants should only claim credit commensurate with the extent of their participation in these activities.

A handwritten signature in black ink that reads 'Susan Devaney'. The signature is written in a cursive, flowing style.

Susan Devaney  
President, NASMM Board of Directors 2016

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## Sessions Listing

<i>Session Code</i>	<i>Session Title</i>	<i>Credits/Hours</i>
PC1	NASMM@HOME Specialist Certificate Program	6.5
GS1	Master Class: The Art of Pricing	1
GS2	Master Class: A Candid Conversation About Everyday Ethics	1
15A	Circle of Service Only: The Pricing Conversation Continues	1.5
9B	Leaning In: The Loneliness of (Business) Leadership	1.25
10C	How To Make More \$\$\$ When You Exit Your SMM Biz	1
GS3	Master Class: Ask the Senior Move Manager	1.5
11D	Marketing to Trust Officers: A Wealth of Referrals	1
27F	The Life-Changing Magic of Tidying Up: The Japanese Art of Decluttering & Organizing	1
25G	A VIDEO is worth...10,000 WORDS!	1
GS4	Master Class: Ignite 2016	1
<i>Total Credits/Hours Earned</i>		<b>17.75</b>