



**The National Association of Senior Move Managers**

certifies  
that

**Christine Smart**

has participated in the educational activity titled

**NASMM 2017 Annual Conference & Expo**

at the

**Hyatt Regency Indianapolis  
Indianapolis, IN  
March 9 – March 12, 2017**

and has earned **17.5** hours of credit

The National Association of Senior Move Managers designates this educational activity for a maximum of **12.50** hours of credit. (An additional maximum **7.00** credit hours are available for participants in the optional Thursday, March 9, 2017 full-day Pre-Conference Workshops). Participants should only claim credit commensurate with the extent of their participation in these activities.

A handwritten signature in cursive script that reads "Susan Devaney".

Susan Devaney  
President, NASMM Board of Directors

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## Sessions Listing

<i>Session Code</i>	<i>Session Title</i>	<i>Credits/Hours</i>
PC1	Pre-Conference I — The Business of Hoarding for Senior Move Managers	7
GS1	Master Class: This Chair Rocks: How Ageism Warps Our View of Long Life	1
GS2	Master Class: Everything You Think You Know About Sales & Marketing to Baby Boomers & Older Customers May Be Wrong	1.5
7A	The Business Advantage: Picture-Perfect Smartphone Photos	1.25
20B	Home Safe Home: Client & Home Safety Evaluations	1.25
GS3	Master Class: A Candid Conversation About Job-Sharing With Other SMMs	1
GS4	Master Class: Ask The Senior Move Manager	1.5
22D	Outside the Box Income Opportunities	1
17E	The Wise Aging Movement and Senior Move Management	1
GS5	Master Class: Ignite 2017	1
<i>Total Credits/Hours Earned</i>		<i>17.5</i>